## **TECHNICAL CARD**

Rev 1.0 Date: 01/2021

## DP4 SLOWING DOWN / FREEZING

If you have problem with DP4 slowing down / freezing, you can do the following:

1. Turn off the automatic WIFI connection option - check if it helped. If yes, don't use this option.

2. Remove uSD card from the DP4 - check if it helped. If yes, format your uSD card using a PC.

3. Clean the display of any dirt and grease - check if it helped.

4. Open up the DP4 device as shown in the video and verify that the green board and the black board are well fitted to their connectors on the blue board, push the boards if any doubts - check if it helped.

https://www.youtube.com/watch?v=AMW44oGEprE

5. Remove protective tampered glass from the display if it was applied.

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